



To our Valued Partners and Clients,

As the COVID-19 (Coronavirus) situation continues to develop around the world, we would like to share how our teams at D'style by Kimball Hospitality with the support of our parent company Kimball International are diligently focused on your continued service. Our commitment to you remains our focus and our teams are available to support you.

For years, we have been delivering products and customer service successfully and we fully intend to continue that throughout this unprecedented event.

Therefore, we have implemented a number of measures that will enable us to deliver best-in-class service, all while working hard to keep our employees and communities safe:

- We have worked quickly to activate our business continuity plans so you will experience minimal impact in the day-to-day operations of our business.
- We have implemented remote-working capabilities for our employees to continue servicing you and your team.
- Our teams and local sales representatives remain available to assist you in any way and to answer any questions. Our website is a key resource to our products, and contact information.
- Enhanced safety protocols have been introduced in our manufacturing plants and warehouses to protect our valued team members that are creating your great products.

We can assure you D'style by Kimball Hospitality and Kimball International are strong, stable and well positioned to weather the path ahead. In these dynamic times, we hope this helps you focus on taking your own precautions to remain safe and healthy as well. Nurturing what makes us strong – our partners and clients, our people and our communities- will always be at the center of what we do.

We are here to help, and we thank you for your continued partnership!