



Hospitality Furnishings

r. 06/2014

Custom Furniture + Lighting
Public Areas + Guest Rooms
Metal + Wood

WARRANTY:

D'style, Inc. warrants all products for one year against failure caused by workmanship or product defect. If your product fails under normal conditions within 12 months of the shipping date, D'style, Inc., at its own discretion, will repair, or refinish or replace the product without charge, (parts and labor included). Items that fail due to neglect, abuse or acts of nature will not be covered. Please consult with our customer service department for additional information.

IRON / STEEL PRODUCTS CLEANING AND MAINTENANCE

1. Clean metal surface with a moist rag.
 2. Dry it with a soft clean cloth.
 3. Do not apply any kind of commercial cleaners, solvents, thinners, or chemicals.
 4. Touch up paint where needed. (Touch up kit was provided with item and must be kept at the hotel engineering department)
 5. Do not use water directly applied to products.
- If you have any questions please call our Customer Service Department.

ALUMINUM PRODUCTS CLEANING AND MAINTENANCE

1. Use a cleaning rag with mild soap and water to wipe down furniture on a regular basis.
 2. To remove scuff, try a gel or liquid non-abrasive cleaner like SoftScrub. This will allow the scuffed area to be removed without damaging the finish of the furniture.
 3. Alkaline cleaner will cause oxidation, so avoid chemicals like ammonia (found in Windex), and TSP. If a piece is slightly oxidized (from pollution) try an acidic solution (1:1) of white vinegar and water. Do not use solvents, thinners, or chemicals, or aggressive commercial detergents.
 4. Dry with a soft cloth. With a second clean cloth, wipe all surfaces to dry them. Aluminum furniture does not rust, but it can oxidize and develop a cloudy sheen.
 5. A nice protectant is baby oil. It shines and protects aluminum furniture.
- If you have any questions please call our Customer Service Department.

WOOD PRODUCTS CLEANING AND MAINTENANCE

1. Wipe with dry clean cloth.
2. Apply any available commercial non abrasive oiled based wood cleaner (e.g. Johnson's Lemon Oil, or similar). Avoid aggressive or other chemically treated cleaners. [Pledge wipes are not recommended].

D'style, Inc.

3451 Main Street, Suite 108
Chula Vista, CA. 91911
(619) 662-0560 (619) 662-3388 fax

HPL - LAMINATED PRODUCTS CLEANING AND MAINTENANCE

1. Cleaning with a solution of warm water and liquid dishwashing detergent is all that should be required in most cases.
2. Stains may be removed with most non-abrasive household cleaners such as FORMULA 409®, FANTASTIK, etc.
3. Light scrubbing with a soft bristled brush may be necessary to remove stains from the depth of the structure on some textured surfaces. If the stain persists, use a paste of baking soda and water and apply with a soft bristled brush.
4. Many commercially available products contain substances that may damage or discolor a laminate surface.
5. ABRASIVE CLEANERS SHOULD NOT BE USED.

STONE PRODUCTS CLEANING AND MAINTENANCE

1. Clean stone surface with a wet rag.
2. If needed, scrub surface with water soluble mild powder detergent (i.e. AJAX). Do not use chemicals, stain removers, abrasives, alcohol based, thinners, etc. These products will remove or dilute the sealer protection coat and make the stone easily stainable and hard to clean.
3. Dry surface with a clean/dry rag.
4. Apply sealer (i.e. several good / commercial use products are available, like: Miracle Sealers) on every time it is needed. Original coat should last 6 months to a year depending on how often the stone is wiped, depending on its usage and exposure, and how porous the stone is.

MARSTONE PRODUCTS CLEANING AND MAINTENANCE

1. Marstone is easily cleaned with soap and water. For more uncommon spills such as jelly, syrup, catsup or mustard use warm water and soap. Fantastic, 409 or any **NON-abrasive** cleaner also works well.
2. Marstone tops should not be scrubbed with an abrasive cleanser as it may break down the topcoat. Stubborn stains can be bleached out using common household bleach. Just take a small amount of bleach and apply to the stain and lay a hot towel over the area. Leave for about 5 minutes and then wipe up.
3. Most ink stains can be removed with a lead pencil eraser. Simply apply the eraser gently to the ink area and erase.
4. A soft-bristled brush may be used in crevices to remove build up or soil.

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FROSTED GLASS PRODUCTS CLEANING AND MAINTENANCE

Frosted Glass is created by either a mechanical etching process (i.e. Sand-blasting), or chemical etching process (i.e. acid-etching). The process is applied only on one surface side of the top.

a. The process of frosting consists and includes the following steps:

1. Cutting glass to specified shape, form, size.
2. Frosting 1 surface side.
3. Washing glass top with high water pressure to remove all trapped sand.
4. Submerging entire top into a detergent solution to remove fingerprints, grease, etc.
5. Submerging entire top into a sealer solution so that sealer penetrates and forms a protective "film".

b. **Care and cleaning for frosted surface side:**

1. Frosted side is to be installed facing down, facing the floor (i.e. clear side is up).
2. Frosted side is easily cleaned with water, using a clean cloth (avoid using disposable type cloths, paper cloths, etc., since these will release material upon rubbing them on the "sand-paper-like" surface of the frosted glass).
3. Additional pressure may be applied to remove stubborn stains; there is no danger of removing the penetrated sealer (protective film).
4. A mild soap solution may be used if required.
5. Avoid using detergents and/or "glass cleaners" on frosted surfaces; these will eventually remove/stain the sealer protective film. The frosted glass is sealed with a topcoat that automatically seals out moisture and prevent spills from penetrating the glass. The tops should not be scrubbed with an abrasive cleanser as it may break down the topcoat.
6. For more uncommon spills such as jelly, syrup, catsup or mustard, use warm water and soap, Fantastic 409, or any **NON-abrasive, NON-ammonia-based** cleaner.
7. A soft-bristled brush may be used to remove build up or soil.

c. **Care and cleaning for clear side:**

1. Stains will most likely be present on the clear side, since this side is facing up.
2. Clear glass can be cleaned with any kind of glass cleaner or detergent, following conventional glass cleaning and maintenance procedures.

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